COMPARISON OF FEATURES

Service	REAL Security Essentials	REAL Basic Support Plan	REAL Security & Compliance Plan	REAL Advanced Business Plan
Antivirus	✔	✔	✔	✔
EDR (Endpoint Detection and Response)	✔	✔	✔	✔
Unlimited Helpdesk		✔	✔	✔
Unlimited Onsite		✔	✔	✔
Encrypted Email (Additional Charges Possible)	✔	✔	✔	✔
Firewall		✔	✔	✔
Vendor Liason		✔	✔	✔
Windows Updates and Patch Management	✔	✔	✔	✔
Remote File Based Backup	✔	✔	✔	✔
Remote Image Based Backup	✔	✔	✔	✔
Simple Help Desk Submission Software		✔	✔	✔
Password Management			✔	✔
Simulated Phishing and Reporting			✔	✔
Penetration Testing			✔	✔
Dark Web Monitoring and Reporting	✔		✔	✔
Microsoft 365 MDR (Managed Detection and Response)	✔		✔	✔
Dedicated Hardware Backup and Disaster Recovery Infrastructure				✔
Domain Based Email Services				✔
Website Design and Liason with Vendor Partners (additional cost possible)				✔
Digital and Onsite Staff training on cybersecurity and equipment best practices				✔

Optional Add On Service:

HIPAA and OSHA Compliance Coaching with Compliancy Group	N/A	+$349	+$149	+$49